

Detroit Water and Sewerage Department

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Meeting Agenda - Final

Wednesday, May 1, 2019

1:30 PM

Customer Service Committee Meeting

5th Floor Board Room, Water Board Building

Customer Service Committee

1. CALL TO ORDER

2. ROLL CALL

3. APPROVAL OF AGENDA

4. APPROVAL OF MINUTES

April 3, 2019

5. PUBLIC PARTICIPATION

6. COMMUNICATIONS

None

7. UNFINISHED BUSINESS

None

8. NEW BUSINESS

A. [19-00129](#) Customer Service Metrics*Sponsors:* Customer Service*Attachments:* [Metrics-4.30](#)B. [19-00130](#) Customer Service Partnership*Sponsors:* Customer Service*Attachments:* [Customer Service Partnership](#)C. [19-00132](#) Service Interruption*Sponsors:* Financial Services*Attachments:* [Service Interruption Summary](#)

D. Planning Calendar (17-0127)

9. OTHER MATTERS

10. NEXT MEETING

June 5, 2019

11. ADJOURNMENT